

LAPLAND PEAK HOTELS LTD (Panoramic restaurant Tuikku, Muumari & Poropailakka apartments and other services)
Company id 2013587-2

General terms of reservation, confirmation and cancellation

To ensure all bookings and arrangements succeed in the best possible way, the following terms are in place unless otherwise agreed.

Restaurant reservations

The reservation is valid when it has been confirmed in writing by the Lapland Peak Hotels (Or other authorised person by company).

The reservation can be made orally or in writing. In either case the reservation will be confirmed by the hotel in writing.

The reservation will be valid for the number of participants informed by the client. If the number of participants is reduced by more than 20% the hotel reserves the right to change the booking to a smaller restaurant cabinet. In case of a force major situation in the restaurant, we reserve the right to change the reservation to another same standard or upgrade restaurant after informing the client of the situation. The hotel will then compensate all immediate expenses that occur for the subscriber.

Deposit

To be agreed with the client.

Number of participants

Restaurant booking is valid for the number of participants informed in advance. The number of people can be adjusted 2 weeks prior to the occasion. Final changes in numbers of up to +/-10% may still be informed 4 days prior to arrival. If the number of participants has changed less than 4 days prior or has not been informed to the hotel at all, we will reserve the right to charge all services pre booked according to the original number of participants. In case the hotel has pre-reserved or prepared certain drinks for this occasion only, they will also be invoiced.

Additional terms

Special arrangements

In case the hotel provides extended licences to serve alcoholic drinks or make other special arrangements (orchestra or other performances, special decorations etc.) according to the wishes of the client, the client is responsible for the extra expenses this may cause.

Responsibility of the subscriber

The client is responsible of the care of the restaurant furniture and premises. The client will be responsible for all damage caused to equipment, personnel or performer arranged by the client. The client will also be responsible for the equipment and personal property delivered to the hotel, conference or restaurant premises. The subscriber will be committed to follow the instructions of the hotel / restaurant personnel concerning any equipment owned by the hotel. The client must also appoint a person to be in charge at every occasion.

Temporary construction

The client is not entitled to make any changes to the premises reserved, to add any construction or move furniture without the agreement of the personnel of the hotel or restaurant.

Transferring the reservation to a third party

The client is not entitled to transfer the reservation or the premises reserved to a third party without the agreement of the hotel / restaurant.

Changes to the reservation

All changes to the reservation must be made in writing.

Disagreements

Any disagreements concerning the agreement that cannot be solved by negotiation will be settled in the local court of law in Finland.

17.11.2006 JK



Bookings & information: Tel. +358(0)16 - 644 240, Fax. +358(0)16-641 47
sales@tuikku.fi www.tuikku.fi

Bookings & information: Lapland Peak Hotels Ltd, Sales Office +358(0)16 644 240, sales@tuikku.fi

